CAMPING
BLEESBRUCK sàrl.

RESERVATION CONDITIONS 

Reservation is possible:

- Online: www.camping-bleesbruck.lu
- Via Mail: please only in case of extra wishes or difficulties info@camping-bleesbruck.lu
- Directly at the reception
- We do not accept reservations by telephone

Data for the reservation:

Due to the new law of 28 February 2025 on accommodation forms, we are required to collect the following information from each guest/accompanying person.

- Name
- Address
- Place of birth + date
- Identity card number / Passport number

Your personal data will be used for statistical purposes only and will be retained only for the fulfilment of your request or reservation, for a reasonable period of time.

CAMPING PITCH

1. Your reservation is only valid if you have received a booking confirmation by e-mail. After you have received the confirmation, you must pay an advance payment of 30% of the total amount of the reservation to our bank account. (Information about the amount and our bank details can be found on the booking confirmation). The final invoice is to be paid on arrival.
2. In case of cancellation, this must be communicated in written form (by e-mail).
   - Cancellation more than 3 days before your arrival date, we will refund the advance payment, but we will keep 5€ administration fee.
   - Cancellation exactly 3 or less days before your arrival date: we will keep the advance payment.
3. Arrival is from 14h
4. Departure is till 12h
   Late-Checkout (departure in the afternoon) is possible, please inform us on arrival. An extra fee will be charged.
   - In case of a later departure, a supplement of 2€ per hour will be charged.
   - After 15h, we will charge another night of the pitch.
5. If you wish to extend your stay, please let us know as soon as possible.
6. Early departure: no refund if you leave earlier than booked.
7. Your car, must be parked on your pitch.
8. Electric car charging is not permitted on the pitch, more information at reception.
9. Waste separation obligatory
10. The rules and regulations of 'Camping Bleesbruck' apply at the campsite, and everyone is requested to comply with them. These can be found at the information pavilion at the entrance.
11. By completing the booking, the guest accepts our General Terms and Conditions (GTC) and agrees to follow them.
12. You can find the full GTC at: www.camping-bleesbruck.lu or at the reception.

CAMPING
BLEESBRUCK sàrl.

RENTAL ACCOMMODATION

1. Your reservation is only valid if you have received a booking confirmation by e-mail. After you have received the confirmation, you must pay an advance payment of 30% of the total amount of the reservation to our bank account. (Information about the amount and our bank details can be found on the booking confirmation).
   10€ are reservation costs, the rest of the advance payment is a guarantee of the booking. The final invoice is to be paid on arrival. We ask you to pay the deposit cash on arrival.
2. In case of cancellation, this must be communicated in written form (by e-mail).
   - Cancellation more than 3 days before your arrival date, we will refund the advance payment, but we will keep the 10€ reservation costs.
   - Cancellation exactly 3 or less days before your arrival date: we will charge the first night in the accommodation, or the deposit will not be refunded.
3. Arrival is from 14h
4. Departure is until 10h, in case of a delayed departure we have the right to ask for an extra fee. After 12h, we will charge another night's stay in the accommodation.
   Late-Checkout (in the afternoon max 16h) is only possible if requested at the time of reservation or at the latest on arrival. An extra fee will be charged. This is not possible if there is already a second booking on the same day for this accommodation.
5. If you wish to extend your stay, please inform us as soon as possible.
6. Early departure: no refund if you leave earlier than booked.
7. Your car, must be parked on your pitch.
8. Electric car charging is not permitted on the pitch, more information at reception.
9. Waste separation is mandatory and, on departure, rubbish from the rental accommodation should be taken to the recycling centre.
10. The rules and regulations of 'Camping Bleesbruck' apply at the campsite, and everyone is requested to comply with them. These can be found at the information pavilion at the entrance.
11. By completing the booking, the guest accepts our General Terms and Conditions (GTC) and agrees to follow them.
12. You can find the full GTC at: www.camping-bleesbruck.lu or at reception.